## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Monitoring & Reporting Requirements Not Met

The Greenville water system recently violated a drinking water monitoring requirement by missing taking a sample.

Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards.

During the second quarter of 2018 we did not monitor or complete all required monitoring and missed taking a sample for Raw Water and Finished Total Organic Carbon (TOC) and therefore cannot be sure of the quality of your drinking water during that time.

"Total organic carbon (TOC) has no health effects. However, total organic carbon provides a medium for the formation of disinfection by-products. These by-products include trihalomethanes (THMs) and haloacetic acids (HAAs). Drinking water containing these byproducts in excess of the MCL may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of getting cancer."

The drinking water quality in Greenville's water system is below the MCL for TTHMs and HAAs.

## What should I do?

There is nothing you need to do at this time.

The table below lists the parameters/contaminants we did not sample, the calendar quarter in which we were supposed to collect the sample, how many samples we were supposed to take, how many samples were actually taken and the date on which follow-up samples were (or will be) taken.

Contaminants	Sampling quarter and year we were required to sample	Number of samples we were required to collect	Number of samples we collected on time	When all samples were (or will be) collected
Total Organic Carbon (Raw&Finished Water)	2 <sup>nd</sup> Quarter 2018	2	0	June 2018

Steps We Are Taking: A sampling plan has been set up to collect samples at the beginning of the month.

(describe corrective action taken to prevent future monitoring violations)

We resolved the problem in June 2018. For more information, please contact David Brennan of Utility Partners at 878-2800

## or P.O. Box 11 Greenville NH 03048 (address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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